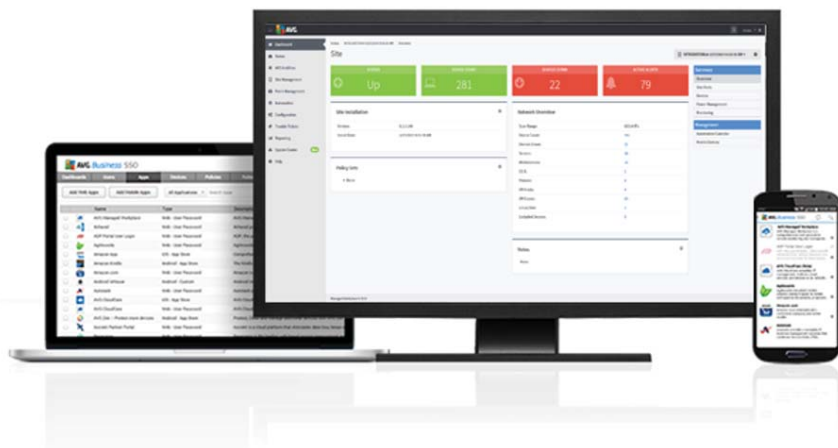


AVG Business Managed Workplace® 9.2

Extend your reach and embrace new revenue opportunities

WHAT'S NEW IN 9.2?

Manage more, easier
than ever before.



Release Highlights

Premium Remote Control

A secure, full-featured solution that gives a fast, rich experience across your Windows® and Mac OS X® managed devices. Easily transfer files, chat, record a session, even perform administrative tasks such as switch user, logoff, reboot, restart while supporting multiple monitors!

Integrated Backup & Disaster Recovery

Our single pane of glass now includes full deployment and management of Infracore Backup & Disaster Recovery Solutions. Now easily control file and folder backups for workstations, capture Bare-Metal-Recovery images for your servers as well as monitor and manage Infracore Appliances from your central dashboard.

Device Manager for Mac OS X

Our new Device Manager brings monitoring and management to roaming Mac devices. Identify, monitor, remote control and run automation on these Mac devices. Multiple deployment options ensure ease of onboarding and management.

More Control over AVG Integrated AntiVirus

Integrated AVG AntiVirus has always offered unparalleled protection and ease of management and now MSPs can password protect the end point to prevent unauthorized modification or removal of AVG AntiVirus by end users point.

Resolved Partner issues

It's not all about new features, it's also about being responsive to our customer base. This release incorporates a number of resolved issues listed within the AVG Partner Portal search resolved issues section.



Premium Remote Control

Our new Premium Remote Control lets you view and control the remote desktop to provide fast support for your clients.

We offer a full-featured, all-in-one solution to let your technician's desktop securely and easily connect to both Windows® and Mac OS X® devices to perform a broad range of administrative support activities.

Included at no extra charge.

Securely

AES 256-bit end-to-end encryption helps you connect securely, protecting privacy, data and maintaining strong encryption even in the most stringent of compliant environments.

Deploy easily

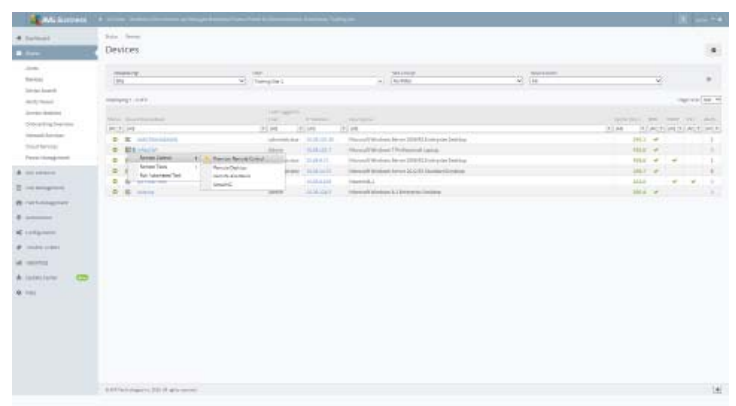
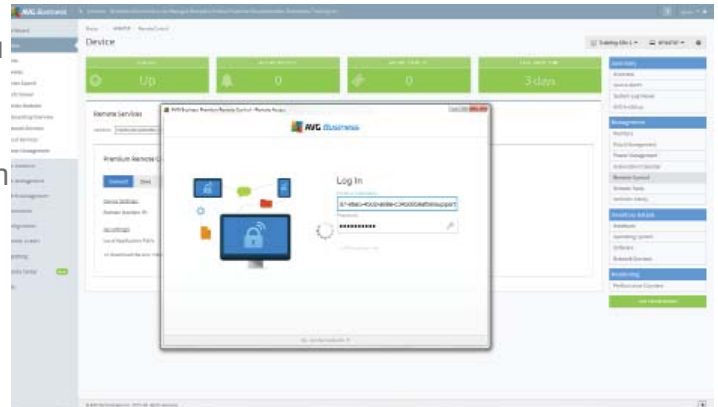
Easily deploy to your Windows and Mac devices. Deployment options make it easy to deploy to new or existing sites to easily manage programs, files and apps remotely.

Administrative & Support Activities

- Remotely connect to computers, even reboot to safe mode when needed, use screen drawing tools to identify navigation for end users or launch chat for a full-service experience.
- Gather a remote computer's information including CPU, memory and hard drives, even record a session for later playback to help ensure you have the information that your team needs to resolve issues quickly.
- Switch users, logoff or reboot a machine all within the same session.
- Share files directly and access them quickly from anywhere

Our Premium Remote Control helps

- decrease support costs,
- boosts first-call resolution of tickets,
- increase operator's performance and
- lets your technicians resolve issues faster



AVG Business Managed Workplace®

Integrated Backup & Disaster Recovery

Our 'single pane of glass' approach in our Central Dashboard helps you quickly view and act on information to proactively manage networks and devices. We've extended our Central Dashboard to help you easily deploy and manage the Infracore Backup & Disaster recovery solution.

Now you can protect data by configuring file/folder backup for workstations, capture Bare-Metal-Recovery for servers and configure appliances for specialized needs for true disaster recovery capability. Auto application rules make it fast and straightforward to protect data in files/folders. But that's only half the story: in the event of data loss, recovery needs to be complete and efficient.

Effects of data Loss

A [study](#) published by Pepperdine University asserts that the cost of lost data from computers is substantial and that business must be proactive in protecting this important resource.

Causes of data loss

- Hardware failure (40%)
- Human Error (29%)
- Software corruption (13%)
- Computer virus (6%)
- Theft (9%)
- Hardware destruction (3%)

Data loss can occur in many different ways, fortunately protection of that data comes in one, easy-to-use Data Protection Platform.

Now is the time to consider secure data protection from our 'single pane of glass'.

Data Protection Platform

This is the industry's most complete Data Protection Platform. From an easy-to-use dashboard, MSPs can efficiently manage their cloud backup, disaster recovery and data archiving solutions. The flexible platform protects data in multiple environments: our cloud, a private cloud or a third-party cloud. Deployable across physical or virtual servers, workstations or mobile devices, this solution helps MSPs provide data protection to businesses of all sizes.

Device Manager for Mac OS X

Our new Device Manager brings monitoring and management to roaming laptops and non-persistently connected Mac OS X devices.

Managed Workplace can now identify and monitor these Mac devices, allowing technicians to run automation to perform software updates, connect via Remote Control to adjust configurations and the sys tray icon makes it easy for end users to communicate with their MSP.

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