Avast® Business Managed Workplace

Avast Business Premium Remote Control

Securely access your customers' servers and workstations with Premium Remote Control.

Remote Control is one of the most used tools for any Managed Services Provider. The capability to remotely and securely connect to a customers' computer to investigate and resolve issues allows you to deliver service while decreasing costly and time-consuming site visits.

Managed Workplace now includes a Premium Remote Control tool that offers a full-featured, consistent remote control experience across Windows® and Mac OS X® computers at no extra cost.

TOP 10 CAPABILITIES

1. Administrative functions (Reboot, Reboot in Safe Mode, Auto-reconnect after reboot).
2. File transfer to/from endpoint device, including easy to use drag & drop.
3. Built-In remote system information & detailed system information reports.
4. Support all monitors on endpoint devices.
5. Choose between Best Quality and Highest Speed connections.
6. Record remote sessions for training or escalation purposes.
7. Screen drawing including pointers.
8. Chat client built-in.
9. One solution. Remotely control Windows® and Mac OS X® with one tool.
10. Included at no extra cost.

Support your clients remotely and save money

Start a technical support session with a single click or access an unattended computer. Change configuration settings, install new software all from the comfort of your desk.

Recent price increases in third-party remote control tools negatively affect your bottom line. Come have a look at the RMM that includes a Premium Remote Control solution at no extra cost.

avast business
powered by AVG and Avast

HOW IT WORKS

FEATURES

REMOTE INSTALLATION AND MANAGEMENT

Install ShadowProtect® to servers using the Managed Workplace dashboard and then manage remotely, saving on costly and disruptive on-premise visits.

BARE METAL IMAGE CAPTURE

Capture everything on customer servers – systems, applications, configuration settings, services and data. Back up critical application servers such as Microsoft SQL, Exchange and SharePoint servers.

PROACTIVE MANAGEMENT

Execute a one-time full backup and then schedule incremental backups to run as often as every 15 minutes. Receive email alerts when backups have failed and/or have been successfully completed.

ENCRYPTED BACKUPS

When storing to local media, encrypt backup jobs to protect images and secure data. Cloud storage data centers have 256-bit AES encryption.

FAST RECOVERY

Perform bare metal restores in minutes and quickly restore access to data and servers by mounting point-in-time backup images.

CHOICE OF BACKUP LOCATION

Customers may not want all their data backed up in the cloud. Choose to back up data to local drives, network drives, or to secure cloud data centers.

SERVER MIGRATION

Migrate servers from current physical or virtual locations to new physical hardware or virtual environments using backup images.

PAY-AS-YOU-GO LICENSING

Charging is based on the actual number or ShadowProtect® licenses deployed* and billed monthly in arrears. This provides a simple billing model to understand and explain to customers.

ShadowProtect® operating systems supported:

Windows® Server 2012**; Windows® Server 2008**;
Windows® Server 2003**; Windows® Server 2000 SP4***

* ShadowProtect® licenses do not include an allowance for data storage in cloud datacenters. Cloud datacenter storage represents and additional cost and is charged as per Avast Business® Cloud Backup.
** Full list of supported versions available in user guide.
*** Limited support.

Avast is a registered trademark of AVAST Software s.r.o.
All other brands and products are trademarks of their respective owner(s). Copyright © 2016 AVAST Software s.r.o.
All product information is subject to change without notice.

9300 Harris Corners Pkwy Suite 450
Charlotte, NC 28269
United States

avast business
powered by AVG and Avast